

Turnaround- and Crisis-Management Services

Your projects face severe risks !

Discovering all risks during ramp-up, assessing them properly and observing and revising these in due course of the project is not easy at best.

As the project moves from inception to operation, it is almost inevitable that it will experience difficulties that the owner didn't envision, the designer didn't calculate, and the contractor didn't bid. These difficulties often result from uncertainties that could have been, if not avoided, at least predicted.

FJH Globalconsult and Timepuls offer you professional and impartial support and solutions in all phases of your project.

We are specialized in projects and programmes which are facing severe problems or actually are in a sort of crisis situation.

We are a team of highly qualified experts, who come from all areas of information technology. Each of our members has more than 20 years of experience in successful management of large international programmes, overcoming of crisis situations, turnaround management and risk analysis and avoidance.

As your partner in a project, you have our absolute commitment and engagement.

Our results stand out due to focused solution orientation and a high pragmatism.

Our credo is

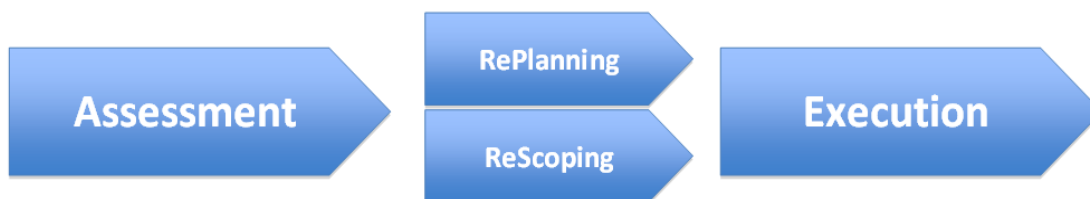
- ◆ We promise only what we can deliver
- ◆ You can and should always measure us against our results
- ◆ We take responsibility

What are the differences between regular and Turnaround-Projects ?

The phases of a standard project



The phases of a Turnaround-Project



Crisis-Projects in Turnaround Mode have their own laws and rules, which have very little in common with regular projects. This is, because of the existing situations, which brought the project to a halt and possibly even were responsible for triggering the crisis.

Standard planning, which is well and good for projects running smooth, qualifies only very limited or not at all for the rescue of projects in crisis.

Can I hand my Crisis-Project to any project manager for resolution ?

The short answer: No.

To make a Crisis-Project successful and complete it in an acceptable time and budget for the sponsor, skillsets and methods are required which can not be acquired by attending classes and obtaining certificates.

Our managers employ methodologies stemming from a very wide range of experience of diverse areas. With these, they successfully turned Crisis-Projects in the past. Some examples would be engagements as line managers in many environments, leading complex international programmes and projects, distinct leadership abilities, strong personality, charisma and independence.

To get a crisis project back on track, it passes through the following 3 critical phases, in all of which our services support you.



Short Assessments, which take usually 2-3 days, give you a good and compressed overview about the status and risks of your project. The resulting recommendations give you directions on how to correct the course of action.

Assessments with in-depth analysis are aligned in their runtime to project size and scope. They analyse and evaluate existing and future risks, probability of occurrence and impact on the project. They show alternative scenarios combined with effective counter- and preventive measures. Additionally, they contain detailed statements about optimization potentials with regard to implementation, time frame, skills and communications, as well as, a comprehensive action plan with our recommendations.

Turnaround Management comprises the full takeover of project responsibility and control by us. The implementation of this status is based on our assessment and the action plan agreed with you. Here, we operate in a fully responsible position as Turnaround Managers. In accord with our agreements, we will lead the project to the target in time and budget. Objectively measurable results in the form of milestones give you the necessary timely feedback about progress made.

Project Monitoring and Coaching are services with which we support your project managers and members in tandem with their daily tasks. The need for development of individuals you already identified within our assessment. We support you methodically and empower your team to define and reach the next steps and milestones. Supporting measures are always in context of the specific project. The targets set are thus identical with our targets in the project.

Typically, these services take place at 2-3 days per week.